



The ITIM Association invites you to join the ITIL Implementation Forum. This ITIM Forum provides members the opportunity to connect with a group of industry peers who are faced with the challenges of implementing ITIL across their organization. The Forum will meet four times annually and serve as a valuable support and learning resource to help guide members through ITIL processes and implementation. ITIM Forum meetings are designed specifically to facilitate the sharing of experiences and documentation of best practices for a successful ITIL implementation. In addition, Forum members will have access to a secure online Forum Extranet and Listserv to communicate and network with one another during the year.

Who Participates?

Participation is limited to senior-level managers, directors, vice presidents and IT group/project managers responsible for their company's ITIL Implementation. Participants must be committed to ITIL adoption and implementation and willing to share their experiences throughout the process. The ITIM Association will consider launching multiple ITIL Implementation Forums based on the stage of implementation Forum members are in the ITIL process.

Framework:

ITIM builds the program for each Forum meeting based on participant preferences and recruits ITIL experienced facilitators to present the material, consult the Forum group, and compile materials for post-meeting support. Each meeting will include group discussions and brainstorming sessions around the presented topics. The goal of each meeting is to develop action items that participants can implement at their organization.

The Details

The ITIM Association ITIL Implementation Forum is limited to a small group of 20 members to ensure a quality experience, enhance the learning and sharing opportunities, and help maintain an interactive and collaborative environment during each Forum meeting. The ITIL Implementation Forum will meet at locations chosen by participants, allowing members to escape from daily operations in order to concentrate on strategic issues.

The first ITIM Association ITIL Implementation Forum will be announced within the 1st Quarter of 2007!





ITIL[®] Implementation Forum

800.934.6566 www.itimAssociation.com

Benefits of Joining the the ITIL Implementation Forum:

- Face to face time with the industries best facilitators and consultants who are trained, certified, and experienced with ITIL Implementations.
- Focused and in-depth coverage of the ITIL processes.
- Motivation and challenge from peers
- Benchmarking and best practice ideas regarding ITIL implementation.
- A chance to relax and think out of the rush of day to day activities.
- Validation and collaboration with your peers on ITIL implementation issues and barriers.
- Year-round networking, collaborating and sharing via our secure Online Forum Extranet and Listserv.
- Access to resources from the ITIM Association, ITIL experts, and your peers.
- An intimate setting to maximize your learning experience.

Typical Schedule for a Forum Meeting:

- **Arrival Date**
8:00 PM – 9:30 PM – Networking Reception (drinks and appetizers)
- **Day One**
8:00 AM – 5:00 PM – Program (breakfast, lunch, and dinner together)
- **Day Two**
8:00 AM – 2:00 PM – Program (breakfast and lunch together)

Cost:

The ITIM Association ITIL Implementation Forum cost is \$6,000 per year, and includes ITIM Association membership, ITIL facilitators, and four Forum meetings per year. Participants cover their own travel and hotel expenses and ITIM covers the cost of all meals during each Forum meeting. If you are unable to attend a meeting, you may send a substitute; however there are no refunds for missed meetings.

Yes! Please contact me immediately about the ITIM Association ITIL Implementation Forum.

Name _____ Title _____

Company _____

Email _____ Phone _____

